

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter: 66

Total Units of Service for Quarter (Unit=1 Hour): 195

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	27
65-74:	32
75-84:	16
85+:	5
Client Declined to Provide Information:	0
Total:	80

##### CLIENT GENDER

Male:	33
Female:	47
Client Declined to Provide Information:	0
Total:	80

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	61
Homebound:	0
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	56
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	0
Caucasian:	68
African American:	0
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	3
Total:	80

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 1

Greatest Economic Need (Non-Minority): 40

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 1 0

0 0 0

0 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

3 2 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 30

30 4 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	1	0						
E3. Other Housing:	0	0	0	0						
<b>INCOME MAINTENANCE</b>										
F1. Social Security:	2	2	2	0						
F2. Supplemental Security Income (SSI):	3	3	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	2	2	0	0						
<b>INDIVIDUAL RIGHTS</b>										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0						
G3. Other Individual Rights:	0	0	0	0						
<b>MISCELLANEOUS</b>										
H1. Estate Planning/Wills/Trusts:	8	8	1	0						
H2. Advance Health Care Directives (AHCD):	1	1	2	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	0	0	0	0						
<b>TOTAL CASES OPENED IN QUARTER:</b>		51	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">51</td> <td style="text-align: center;">14</td> <td style="text-align: center;">1</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	51	14	1
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
51	14	1								
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		195								

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt and Del Norte Counties					
3/28/17	LSNC	Bankruptcy	Seniors	1	0.5
3/21/17	LSNC	Civil Clinic	Seniors	1	0.5
3/7/17	HSRC	Elder Law Clinic	Seniors	7	7.3
2/21/17	LSNC	Civil Clinic	Seniors	2	1
2/7/17	HSRC	Elder Law Clinic	Seniors	3	1.5
1/3/17	HSRC	Elder Law Clinic	Seniors	5	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

2

Total Unduplicated Client Count for Quarter: 97

Total Cases Closed in Quarter: 125

Total Units of Service for Quarter (Unit=1 Hour): 535

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	32
65-74:	39
75-84:	18
85+:	8
Client Declined to Provide Information:	0
Total:	97

##### CLIENT GENDER

Male:	37
Female:	60
Client Declined to Provide Information:	0
Total:	97

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	1
Lives Alone:	48
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	83
Greatest Economic Need (Minority):	11

##### CLIENT RACE

Two or More Races:	0
Caucasian:	81
African American:	3
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	97

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 2

Greatest Economic Need (Non-Minority): 56

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 5

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

0 0 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 9

C2. Conservatorship: 0

C3. Other Family: 0

5 2 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

3 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 50

38 10 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 2

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	17	3	1
E3. Other Housing:	3	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	1	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	23	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		115	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		95	21	9
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		527		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

2

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Legal Services of Northern California					
<b>County(ies)</b> Lassen, Modoc, Shasta, Siskiyou and Tr					
2/8/17	Hayfork Senior Center	Senior Services	Seniors	27	6
1/18/17	Shasta County CFS	Senior Services	Staff	38	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

3

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 915

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	43
65-74:	60
75-84:	30
85+:	17
Client Declined to Provide Information:	0
Total:	150

##### CLIENT GENDER

Male:	55
Female:	93
Client Declined to Provide Information:	2
Total:	150

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	0
Lives Alone:	73
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	61
Greatest Economic Need (Minority):	18

##### CLIENT RACE

Two or More Races:	0
Caucasian:	128
African American:	1
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	150

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 3**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	7	4	0
E3. Other Housing:	1	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	7	3	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	5	3	0
H2. Advance Health Care Directives (AHCD):	6	2	3	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		75	31	7
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		883		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2016-2017

Quarter: 3

PSA:

3

Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

3/18/17	Glenn Co.	Tabled at Naturalization Clinic	All	20	6
3/1/17	Butte Co.	Presentation to Stonewall Alliance	All	2	1
2/27/17	Butte Co.	CLIC Housing Interns Training	Providers	11	1
2/22/17	Butte Co.	Presentation to Behavioral Health Staff	Providers	40	1.5
1/18/17	Butte Co.	Presentation to Community meeting at African American Family & Cultural Center	All	21	2.5
1/11/17	Butte Co.	Catalyst DV Center Volunteer Training	Providers	25	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

3/29/17	Butte Co.	Fair Housing and Tenants Rights Clinic	All	35	3
3/15/17	Tehama Co.	Presentation on POAs\$/AHCD	Seniors	6	3.5
3/2/17	Butte Co.	Multidisciplinary Team Meeting	Providers	12	2.5
2/2/17	Butte Co.	Multidisciplinary Team Meeting	Providers	22	3
1/23/17	Tehama Co.	Elder Services Coordinating Council	Providers	9	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

Total Unduplicated Client Count for Quarter: 489

Total Cases Closed in Quarter: 516

Total Units of Service for Quarter (Unit=1 Hour): 2014

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	125
65-74:	212
75-84:	117
85+:	35
Client Declined to Provide Information:	0
Total:	489

##### CLIENT GENDER

Male:	179
Female:	310
Client Declined to Provide Information:	0
Total:	489

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	290
Homebound:	17
Lives Alone:	309
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	35
Rural:	135
Greatest Economic Need (Minority):	80

##### CLIENT RACE

Two or More Races:	0
Caucasian:	320
African American:	64
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	6
Japanese:	1
Korean:	1
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	73
Client Declined to Provide Information:	0
Total:	489

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

Greatest Economic Need (Non-Minority): 152

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 66

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 45

A2. Contracts/Warranties: 36

A3. Other Consumer/Finance: 25

38 6 0

28 3 1

22 4 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 6

1 0 1

5 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 6

C2. Conservatorship: 2

C3. Other Family: 3

5 0 0

3 0 0

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 14

D2. Medicare: 4

D3. Other Health/Community Based Care: 5

6 5 1

2 0 0

2 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 191

150 23 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	26	20	5	1
E3. Other Housing:	18	17	1	2
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	17	13	1	0
F2. Supplemental Security Income (SSI):	15	9	2	1
F3. Pensions/Retiree Benefits:	5	4	2	0
F4. Other Income Maintenance:	6	8	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	24	17	1	2
G3. Other Individual Rights:	18	11	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	65	51	6	0
H2. Advance Health Care Directives (AHCD):	18	7	5	0
H3. Financial Powers of Attorney:	13	6	3	0
H4. Other Miscellaneous:	1	0	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		427	74	15
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1925		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

4

Provider Name: Legal Services of Northern California

County(ies) Nevada, Placer, Sierra

2/2017	Grass Valley	Planning and Prep for CIA with Hospitality House	Support services for Older Adults	10	1
1/3/2017	Lincoln	Planning and Prep for CIA with KidsFirst	Community agencies involved with Grandparenting	20	1
1/3/2017	Auburn & Nevada City	Planning and Prep for CIA with Nevada County agencies	Support services for Old Adults and their families	100	1
1/5/2017	Roseville, CA	*CIA/Presentation Community Agency Multidisciplinary Team Meeting*	Law Enforcement and other community agencies	20	3
1/24/2017	Lincoln	*CIA/Presentation to KidsFirst*	Grandparents and agency supporting Grandparents	13	2
2/2017	Auburn	Planning and Prep for Nevada County community Presentations	Seniors, Families & Service Providers	100	6
2/2017	Nevada City	Planning and Prep for CIA with Nevada County Adult Protective Services	Support Services for Older Adults	13	2
3/2017	Auburn	Telephone information to Placer agencies, VA & families	Senior Service Providers &	4	2
2/2017	Nevada City	Planning and prep for CIA with various organizations in Nevada County	Support Services for Older Adults	10	4
2/15/2017	Grass Valley	*CIA/Presentation to Nevada County Domestic Violence and Sexual Assault Coalition*	Support Services for Older Adults	2	1
2/16/2017	Placer County Dept. of Education, Auburn	*Participate in Placer Community Network Senior Forum CIA*	Seniors and community Service Providers	30	2
2/23/17	Grass Valley	*CIA/Presentation to Nevada Count Adult Protective Services*	Support services for Older Adults	13	1
3/20/2017	Nevada City	Planning and Prep for Nevada County Presentations	Nevada Count Older Adults	10	3
3/20/2017	Auburn	Planning and Prep for Nevada County Community Presentations	Seniors, Families and Service Providers	100	2
3/21/2017	Auburn	Attend Placer County Older Adult Advisory Commission Mtg	Placer Older Adults	2	2



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 4

3/2017	Auburn	Planning and Prep for Placer County Community Presentations	Seniors, Families and Service Providers	100	4
3/30/2017	Rocklin	*CIA/Presentation to Placer County DHSS Senior Peer Counselors*	Senior Peer Counselors	10	8
2/2017	Auburn	Planning and Prep for Placer County Community Presentations	Seniors, Families Service Providers	0	4
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
1/17/17	UC Davis	Gave Law students an overview of LSNC/SLH Services	Law Students	25	2.9
3/8/17	LSNC Sacramento	Overview of LSNC service with Senior Care Solutions	Seniors with Alzheimer's & Dementia, seniors going into LTC	1	0.4
3/7/17	Sacramento	Shared SLH information/fliers at 2017 Community Network Breakfast	Service Providers	70	2.2
3/1/17	LSNC Sacramento	Overview of LSNC Services	Services Providers/UCD Medical Students	5	1.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 22

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 56

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Yolo</b>					
2/23/2017	Clarksburg	Presentaation to community group	Older adults	2	1.3
1/5/2017	Winters	Foreclosure, Homeowner's Bill of Rights, Foreclosure Alternatives	Older adults	15	4.4
3/02/2017	Esparto	Presnetation to community group	Older adults	15	4
<b>Provider Name: Sacramento Senior Legal Services</b>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 4**

**County(ies) Sacramento**

2/21/17	LSNC Sacramento	Overview of SLH Services	LSNC Board Members	13	0.9
1/30/17	Cordova Senior	Wills/Trusts	Seniors	12	2.9
2/23/17	APS Sacramento	Overview of LSNC/SLH Services	APS Social Workers	40	8.2
2/27/17	Turning Point Community Program	Fair Housing & Implicit Bias	Services Providers	56	3.2
3/9/17	Hart Senior Center	Overview of LSNC Services	LGBT Seniors	8	1.9
3/15/17	ARC	Medical/Medicare	Gerontology Student	10	3.9
3/29/17	Sac Veterans Center	Health, Housing & Public Benefits	Veterans	4	1.7

**Provider Name: Yuba Sutter Legal Center**

**County(ies) Sutter and Yuba Counties**

1/12/17	Yuba City Senior Center	Transferring Property	Seniors	2	1
3/23/17	Yuba County Senior Center	Medi-Cal recovery Laws	Seniors	15	0.25
3/16/17	Adventist Church	Identity Theft Practices	Seniors	6	1
3/14/17	Daughters of Leisure	Life Insurance Scams	Seniors	94	1
2/9/17	Yuba County Senior Center	Medi-Cal Changes	Seniors	23	2
2/6/17	Sirs	YSLC Services	Seniors	200	4
1/16/17	Daughters of Leisure	Trusts	Seniors	97	1.5
3/28/17	Donner Trail Manor	YSLC Services	Seniors	12	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 18

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 46

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

5

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 82

Total Units of Service for Quarter (Unit=1 Hour): 455

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	29
65-74:	35
75-84:	17
85+:	3
Client Declined to Provide Information:	0
Total:	84

##### CLIENT GENDER

Male:	36
Female:	48
Client Declined to Provide Information:	0
Total:	84

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	38
Homebound:	16
Lives Alone:	46
Institutionalized:	23
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	13
Rural:	4
Greatest Economic Need (Minority):	14

##### CLIENT RACE

Two or More Races:	0
Caucasian:	62
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	4
Total:	72

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5

Greatest Economic Need (Non-Minority): 35

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 13

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 0

8 3 0

3 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 3

0 0 0

3 0 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 32

14 7 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	4	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	21	4	1	4
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	12	14	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		84	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		56	15	11
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		455		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA:**

**5**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 683

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	15
65-74:	7
75-84:	8
85+:	1
Client Declined to Provide Information:	0
Total:	31

**CLIENT GENDER**

Male:	14
Female:	17
Client Declined to Provide Information:	
Total:	31

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	8
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	10

**CLIENT RACE**

Two or More Races:	0
Caucasian:	5
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	31

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 5

0 0 0

0 0 0

2 3 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 4

2 0 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	2	3	0
F2. Supplemental Security Income (SSI):	7	1	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		12	12	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		653		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

**Provider Name:** *Asian Americans Advancing Justice - Asian law Caucu*

**County(ies)** *San Francisco*

3/15/17	San Francisco Chinatown		Chinatown Tenants Association	40	3
3/15/17	San Francisco Agesong	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization within the partners	Asian Pacific Islander Community Partners	20	3
2/21/17	San Francisco Pacific Heights	Community Forum ad Tabling Event - EO's on Immigration	Jewish Community Center of San Francisco	40	3
2/8/17	San Francisco Chinatown	KYR training: Talk about tenants rights	Members of Chinatown Tenants Association	30	3
1/13/17	San Francisco Chinatown	Meeting CCDC staff	CCDC	0	3

**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco*

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	10
Monthly	Curry Senior Center	Presented summary of services that La Raza Centro Legal provides, including services that the Senior Law program provides, common legal problems, organizing efforts around those problems, legal resolutions, and support of police involvement in community in Tenderloin neighborhood	Residents of Tenderloin neighborhood	100	10

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	10
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
3/16/2017	SF Eldr Abuse Forensic Center	Outreach Presentation	Service Providers	23	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
3/7/2017	ECS	Housing Rights for Elders	General Public	40	25
3/3/2017	SF Health Plan	Conservatorship Training	Case Managers	15	15
1/24/2017	APILO	API Elder Abuse Task Force	Service Providers	14	13
1/19/2017	APILO	Linking Services with Other Community Organizations	Staff	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 401

Total Units of Service for Quarter (Unit=1 Hour): 2961

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	65
65-74:	141
75-84:	41
85+:	36
Client Declined to Provide Information:	7
Total:	290

##### CLIENT GENDER

Male:	141
Female:	149
Client Declined to Provide Information:	0
Total:	290

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	168
Homebound:	10
Lives Alone:	127
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	86
Rural:	0
Greatest Economic Need (Minority):	130

##### CLIENT RACE

Two or More Races:	27
Caucasian:	111
African American:	43
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	67
Filipino:	12
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	12
Total:	290

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 7

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 20

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 10

11 11 7

0 0 0

3 5 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 5

0 0 0

5 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 169

129 13 119

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	16	12	5	0
F2. Supplemental Security Income (SSI):	12	13	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	21	20	0	0
G2. Elder Abuse/Neglect/Exploitation:	25	4	1	12
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	2	0	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	20	2	3
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		219	39	143
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2946		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

**Provider Name:** *Asian Americans Advancing Justice - Asian law Caucu*

**County(ies)** *San Francisco*

3/15/17	San Francisco Chinatown		Chinatown Tenants Association	40	3
3/15/17	San Francisco Agesong	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization within the partners	Asian Pacific Islander Community Partners	20	3
2/21/17	San Francisco Pacific Heights	Community Forum ad Tabling Event - EO's on Immigration	Jewish Community Center of San Francisco	40	3
2/8/17	San Francisco Chinatown	KYR training: Talk about tenants rights	Members of Chinatown Tenants Association	30	3
1/13/17	San Francisco Chinatown	Meeting CCDC staff	CCDC	0	3

**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco*

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	10
Monthly	Curry Senior Center	Presented summary of services that La Raza Centro Legal provides, including services that the Senior Law program provides, common legal problems, organizing efforts around those problems, legal resolutions, and support of police involvement in community in Tenderloin neighborhood	Residents of Tenderloin neighborhood	100	10

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	10
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
3/16/2017	SF Eldr Abuse Forensic Center	Outreach Presentation	Service Providers	23	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
3/7/2017	ECS	Housing Rights for Elders	General Public	40	25
3/3/2017	SF Health Plan	Conservatorship Training	Case Managers	15	15
1/24/2017	APILO	API Elder Abuse Task Force	Service Providers	14	13
1/19/2017	APILO	Linking Services with Other Community Organizations	Staff	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 3

Total Units of Service for Quarter (Unit=1 Hour): 484

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	8
65-74:	19
75-84:	15
85+:	7
Client Declined to Provide Information:	2
Total:	51

##### CLIENT GENDER

Male:	21
Female:	29
Client Declined to Provide Information:	1
Total:	51

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	32
Rural:	0
Greatest Economic Need (Minority):	45

##### CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	17
Filipino:	8
Japanese:	11
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	51

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

Greatest Economic Need (Non-Minority): 2

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 2

0 0 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	8	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	6	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	6	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	8	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		55		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	0	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		484		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

**Provider Name:** *Asian Americans Advancing Justice - Asian law Caucu*

**County(ies)** *San Francisco*

3/15/17	San Francisco Chinatown		Chinatown Tenants Association	40	3
3/15/17	San Francisco Agesong	Asian Pacific Islander Community partners meeting, introducing housing rights program and build up network with other senior service organization within the partners	Asian Pacific Islander Community Partners	20	3
2/21/17	San Francisco Pacific Heights	Community Forum ad Tabling Event - EO's on Immigration	Jewish Community Center of San Francisco	40	3
2/8/17	San Francisco Chinatown	KYR training: Talk about tenants rights	Members of Chinatown Tenants Association	30	3
1/13/17	San Francisco Chinatown	Meeting CCDC staff	CCDC	0	3

**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco*

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	10
Monthly	Curry Senior Center	Presented summary of services that La Raza Centro Legal provides, including services that the Senior Law program provides, common legal problems, organizing efforts around those problems, legal resolutions, and support of police involvement in community in Tenderloin neighborhood	Residents of Tenderloin neighborhood	100	10

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

6

Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and management of services once a month	Local area service providers	100	10
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
3/16/2017	SF Eldr Abuse Forensic Center	Outreach Presentation	Service Providers	23	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<p><b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i></p> <p><b>County(ies)</b> <i>San Francisco</i></p>					
3/7/2017	ECS	Housing Rights for Elders	General Public	40	25
3/3/2017	SF Health Plan	Conservatorship Training	Case Managers	15	15
1/24/2017	APILO	API Elder Abuse Task Force	Service Providers	14	13
1/19/2017	APILO	Linking Services with Other Community Organizations	Staff	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 57

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter: 277

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 1289

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	45
65-74:	119
75-84:	90
85+:	23
Client Declined to Provide Information:	0
Total:	277

##### CLIENT GENDER

Male:	70
Female:	207
Client Declined to Provide Information:	0
Total:	277

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	99
Homebound:	19
Lives Alone:	0
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	43
Greatest Economic Need (Minority):	33

##### CLIENT RACE

Two or More Races:	0
Caucasian:	204
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	11
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	3
Total:	277

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 22

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 27

7 0 0

8 2 1

22 3 1

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 43

29 15 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	5	3	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	3	1
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	19	14	10	0
H2. Advance Health Care Directives (AHCD):	137	14	123	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	19	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		127	158	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		1273		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

7

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Contra Costa Senior Legal Services</i>					
County(ies) <i>Contra Costa</i>					
2/15/17	Pittsburg, CA	DPOAs	Seniors	14	2
2/14/17	Antioch, CA	AHCDs	Seniors	4	4
3/16/17	San Pablo, CA	AHCDs	Seniors	20	3
2/8/17	Pleasant Hill, CA	Legal services for seniors	Seniors	20	3
1/11/17	Concord, CA	AHCDs	Seniors	9	2.3
1/13/17	Brentwood, CA	Availability of legal svcs.	Seniors	60	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 135

Total Units of Service for Quarter (Unit=1 Hour): 805

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	30
65-74:	55
75-84:	31
85+:	15
Client Declined to Provide Information:	0
Total:	131

##### CLIENT GENDER

Male:	53
Female:	78
Client Declined to Provide Information:	0
Total:	131

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	1
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	21
Rural:	10
Greatest Economic Need (Minority):	42

##### CLIENT RACE

Two or More Races:	1
Caucasian:	71
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	9
Filipino:	9
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	11
Total:	131

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 4

#### CLIENT ETHNICITY

Hispanic/Latino: 26

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 4

5 0 1

3 1 1

0 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 1

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 36

D2. Medicare: 4

D3. Other Health/Community Based Care: 2

25 13 1

2 0 0

1 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 47

31 1 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	4	4	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	3	2	2
F2. Supplemental Security Income (SSI):	12	6	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	3	5	0
G3. Other Individual Rights:	1	0	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	4	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		154		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		96	31	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		779		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

3/10/17	South San Francisco	South San Francisco Senior Health Fair	Seniors	500	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

3/28/17	San Mateo	Commission on Aging	Stakeholders	10	1
3/17/17	South San Francisco	CalMediConnect Advisory Committee	Stakeholders	15	3
3/13/17	Belmont	Commission on Aging	Stakeholders	30	2
3/8/17	Radio Broadcast	Senior Scams	radio audience	200	1
3/2/17	South San Francisco	HPSM Consumer Advisory Committee	Stakeholders	20	2
2/18/17	San Mateo	Elder Abuse	Aging & Adult Services	10	1
2/17/17	South San Francisco	Health Plan of San Mateo training	HPSM staff	50	2
2/13/17	San Mateo	Commission on Aging	Stakeholders	30	2
1/20/17	San Mateo	CalMediConnect Advisory Committee	Stakeholders	17	2
1/18/17	Half Moon Bay	Seniors Scams	Seniors	12	2
1/12/17	San Mateo	Health Coverage Unit Meeting	County staff and stakeholders	50	2
1/6/17	San Jose	CalFresh Eligibility	Second Harvest Food Bank Staff	17	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

9

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 1742

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	11
65-74:	35
75-84:	12
85+:	3
Client Declined to Provide Information:	1
Total:	62

##### CLIENT GENDER

Male:	19
Female:	43
Client Declined to Provide Information:	0
Total:	62

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	19

##### CLIENT RACE

Two or More Races:	3
Caucasian:	22
African American:	15
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	1
Total:	62

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 10

C3. Other Family: 0

0 0 0

1 5 7

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 8

D3. Other Health/Community Based Care: 0

1 0 0

1 3 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 1

1 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	3	0	0
F2. Supplemental Security Income (SSI):	10	1	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	8	0	0	2
G2. Elder Abuse/Neglect/Exploitation:	16	2	1	4
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		13	14	13
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1575		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

9

Provider Name: Legal Assistance for Seniors

County(ies) Alameda County

3/17/17	Alta Mira - Hayward, CA	Senior Fair	Seniors	30	5.75
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda County					
2/27/17	Helios Cornier Apts. - Satellite Housing - CE Site	keeping Elders Safe	Seniors	10	4.75
1/13/17	San Leandro Senior Community Center	Create a Secure Future	Seniors and Providers	16	10.5
1/17/17	Acts Full Gospel Church - CE Site	General LAS	Seniors	15	3.05
1/18/17	Ruggieri Senior Center - CE Site	General LAS	Seniors	12	6.25
1/25/17	Kaiser San Leandro - CE Site	General LAS	Senior Service Provider	4	6.5
2/2/17	Livermore Public Library - CE Site	Medicare Alert	Seniors	15	6.5
2/7/17	Arbor Vista Senior Housing - CE Site	Keeping Elders Safe	Seniors	6	7
2/8/17	Pleasanton, CA	General LAS	Seniors	8	6
2/14/17	sojourner Truth Manor - CE Site	General LAS	Seniors	8	4.3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

9

2/15/17	Alta Mira	General LAS	Seniors	9	3.6
2/15/17	Alameda Library - CE Site	General LAS	Seniors	17	3.75
2/15/17	Amistad Housing - CE Site	General Las	Seniors	17	3.75
2/15/17	Amistad Housing CE Site	General LAS	Seniors	7	4.3
1/11/17	Olive Tree Plaza - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	15	6.8
2/22/17	St. Mary's Garden - CE Site	General LAS	Seniors	24	5.5
3/28/17	Retired Public Employees Association - Alameda County Chapter	General LAS	Seniors	25	5.7
2/28/17	Mastick Senior Center - CE Site	General LAS	Seniors	9	4.5
3/2/17	Livermore Public Library - CE Site	General LAS	Seniors and Caregivers	28	7
3/3/17	Marriott City Center Oakland Hotel - CE Site	keeping Elders Safe	Senior Service Provider	17	5.25
3/10/17	San Leandro Adult School - CE Site	Stepping up to the Plate	Caregiver of Minors	12	6.3
3/14/17	Mastick Senior Center - CE Site	Create a Secure Future	Seniors	9	2.6
3/14/17	Rose of Sharon Senior Homes - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	1	5
3/16/17	Harrison Street Senior Housing - CE Site	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	16	6.25
3/16/17	Sutter VNA & Hospice	Seniors' Guide to Public Benefits: Show Me the \$	Seniors Service Provider	6	2.9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

9

3/16/17	Harrison Street Senior Housing - CE site	Seniors's Guide to public Benefits: Show Me the \$	Seniors	7	3.5
3/23/17	St. Andrew's Manor - CE Site	General LAS	Seniors	15	4.9
3/24/17	Fremont, City of - CE Site	General LAS	Senior Service Provider	29	5.3
3/26/17	Fremont Gurdwara Sahib - CE Site	Citizenship for Seniors	Seniors	21	7
3/28/17	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	13	4.9
2/21/17	Emeryville Senior Center - CE Site	General LAS	Seniors	13	7.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 161

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter: 459

Total Cases Closed in Quarter: 454

Total Units of Service for Quarter (Unit=1 Hour): 2468

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	53
65-74:	180
75-84:	161
85+:	65
Client Declined to Provide Information:	0
Total:	459

##### CLIENT GENDER

Male:	170
Female:	289
Client Declined to Provide Information:	0
Total:	459

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	195
Homebound:	18
Lives Alone:	108
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	53
Limited English:	94
Rural:	3
Greatest Economic Need (Minority):	98

##### CLIENT RACE

Two or More Races:	23
Caucasian:	298
African American:	19
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	2
Chinese:	41
Filipino:	12
Japanese:	8
Korean:	0
Laotian:	1
Vietnamese:	9
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	7
Total:	459

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

Greatest Economic Need (Non-Minority): 65

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 103

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 23

8 1 0

9 0 0

22 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 6

C2. Conservatorship: 4

C3. Other Family: 5

6 0 0

3 1 0

6 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 15

D2. Medicare: 10

D3. Other Health/Community Based Care: 8

20 0 0

6 0 0

3 2 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 29

25 3 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	30	29	4	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	9	1	0
F2. Supplemental Security Income (SSI):	37	28	9	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	4	3	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	8	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	41	33	7	2
G3. Other Individual Rights:	3	4	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	98	71	11	0
H2. Advance Health Care Directives (AHCD):	37	22	20	0
H3. Financial Powers of Attorney:	48	23	24	0
H4. Other Miscellaneous:	23	23	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		366	86	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2399		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

10

Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

3/17/17	Santa Clara County Family Justice Center in San Jose	Participate in County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, providers and Legal Aid agencies on DVRT	34	6.5
3/16/17	Santa Clara County Social Service Agency Office in San Jose	Participate in Public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Executive Meeting	20	1.5
3/7/17	Bay Area Legal Aid Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers on Public Benefits Task Force	10	1.9
3/1/17	Google Campus in Sunnyvale	Represent SALA at Event Sponsored by Silicon Valley Campaign for Legal Services	Legal Aid Agencies and Campaign members	30	2
2/23/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	2	1.5
2/15/17 an	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	5	6
1/25/17	Don Giovanni Restaurant in Mountain View	Attend meeting of Mountain View Kiwanis Foundation and Reach Out to Participants About SALA	Mountain View Kiwanis and non-profits serving Mountain View	55	2.5
1/25/17	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	13	1.7
1/18/17	Santa Clara County Social Service Agency Office in San Jose	Participate in County Public Benefits Task Force Executive Meeting and Reach Out to Participants About SALA	Service providers and advocates at Public Benefits Executive Meeting	12	3.1
1/4/17	Silicon Valley Law Foundation Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10	2.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours	
<b>Provider Name: Senior Adults Legal Assistance (SALA)</b>						
<b>County(ies) Santa Clara County</b>						
3/8/17	Alma Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	41	12.3	
3/1/17	POSSO (Portuguese Organization for Social Services) in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities	Senior participants at the POSSO center	40	4.5	
2/17/17	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	8	10	
2/6/17	Cupertino Senior Center	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	30	2.5	
2/1/17	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	55	10.4	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 174

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter: 324

Total Cases Closed in Quarter: 345

Total Units of Service for Quarter (Unit=1 Hour): 0

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	74
65-74:	101
75-84:	81
85+:	30
Client Declined to Provide Information:	38
Total:	324

##### CLIENT GENDER

Male:	164
Female:	160
Client Declined to Provide Information:	0
Total:	324

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	1
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	221
Rural:	4
Greatest Economic Need (Minority):	81

##### CLIENT RACE

Two or More Races:	137
Caucasian:	57
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	65
Client Declined to Provide Information:	46
Total:	324

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 11**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	9	0
E3. Other Housing:	1	0	24	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	0	29	0
F2. Supplemental Security Income (SSI):	1	0	13	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	3	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	2	0	31	0
H2. Advance Health Care Directives (AHCD):	2	0	8	0
H3. Financial Powers of Attorney:	0	0	9	0
H4. Other Miscellaneous:	14	0	123	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		41	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	345	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		0		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 11**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter: 41

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 115

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	5
65-74:	20
75-84:	13
85+:	3
Client Declined to Provide Information:	0
Total:	41

##### CLIENT GENDER

Male:	10
Female:	31
Client Declined to Provide Information:	0
Total:	41

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	2
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	41
Greatest Economic Need (Minority):	2

##### CLIENT RACE

Two or More Races:	0
Caucasian:	38
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	41

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 3

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 4

2 0 0

7 0 0

7 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 2

1 1 0

1 0 0

3 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

0 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 10

16 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	6	0	0
E3. Other Housing:	7	10	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	3	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	3	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	3	0	0
G3. Other Individual Rights:	9	4	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	6	2	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	5	5	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		75	11	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		102		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

12

Provider Name: *Catholic Charities*

County(ies) *Alpine, Amador, Calaveras, Mariposa, T*

3/22/17	Twain Harte Rotary	Presentation	Adults	20	4
3/10/17	Groveland	Community Agencies Mtg.	Seniors	15	4
2/23/17	CC Parish	Presentation	Adults	8	1
1/10/17	Catholic Charities	Volunteer Open House	Adultss	10	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter: 124

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 1402

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	34
65-74:	43
75-84:	29
85+:	9
Client Declined to Provide Information:	9
Total:	124

##### CLIENT GENDER

Male:	48
Female:	76
Client Declined to Provide Information:	0
Total:	124

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	3
Lives Alone:	17
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	17
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	72
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	48
Client Declined to Provide Information:	0
Total:	124

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 46

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 12

2 0 0

0 5 0

9 1 2

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 3

0 0 0

0 0 0

3 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

3 0 0

1 0 0

0 0 1

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 41

24 5 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0
E3. Other Housing:	11	2	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	4	5	0	0
F3. Pensions/Retiree Benefits:		0	0	0
F4. Other Income Maintenance:	1	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0
G3. Other Individual Rights:	1	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	4	3	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	8	2	2	0
H4. Other Miscellaneous:	8	5	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		71	21	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1402		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 13**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 230

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	28
65-74:	37
75-84:	11
85+:	3
Client Declined to Provide Information:	0
Total:	79

##### CLIENT GENDER

Male:	29
Female:	50
Client Declined to Provide Information:	0
Total:	79

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	2
Lives Alone:	9
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	9
Rural:	3
Greatest Economic Need (Minority):	39

##### CLIENT RACE

Two or More Races:	2
Caucasian:	54
African American:	13
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	79

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 14**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0						
E3. Other Housing:	0	0	0	0						
<b>INCOME MAINTENANCE</b>										
F1. Social Security:	1	0	0	1						
F2. Supplemental Security Income (SSI):	0	0	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	0	0	0	0						
<b>INDIVIDUAL RIGHTS</b>										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0						
G3. Other Individual Rights:	0	0	0	0						
<b>MISCELLANEOUS</b>										
H1. Estate Planning/Wills/Trusts:	1	1	0	0						
H2. Advance Health Care Directives (AHCD):	0	0	0	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	0	0	0	0						
<b>TOTAL CASES OPENED IN QUARTER:</b>		79	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 33%;">TOTAL COUNSEL AND ADVICE</th> <th style="width: 33%;">TOTAL LIMITED ADD. SERVICES</th> <th style="width: 33%;">TOTAL LEGAL REPRESENTATION</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">72</td> <td style="text-align: center;">3</td> <td style="text-align: center;">3</td> </tr> </tbody> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	72	3	3
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
72	3	3								
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		230								

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 14**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter: 14

Total Cases Closed in Quarter: 5

Total Units of Service for Quarter (Unit=1 Hour): 0

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	5
65-74:	10
75-84:	5
85+:	0
Client Declined to Provide Information:	0
Total:	20

##### CLIENT GENDER

Male:	5
Female:	15
Client Declined to Provide Information:	
Total:	20

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	2
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	2
Greatest Economic Need (Minority):	5

##### CLIENT RACE

Two or More Races:	0
Caucasian:	11
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 6

3 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	2	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	4	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		21	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		5	0	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		0		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 15**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter: 21

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 125

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	11
65-74:	13
75-84:	4
85+:	0
Client Declined to Provide Information:	0
Total:	28

##### CLIENT GENDER

Male:	12
Female:	16
Client Declined to Provide Information:	0
Total:	28

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	1
Lives Alone:	7
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	4
Rural:	5
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	0
Caucasian:	19
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	21

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

Greatest Economic Need (Non-Minority): 9

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 14

12 0 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	2	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	1	12
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		31	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		18	3	13
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		125		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 15**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter: 3

Total Cases Closed in Quarter: 2

Total Units of Service for Quarter (Unit=1 Hour): 27

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	1
65-74:	1
75-84:	0
85+:	1
Client Declined to Provide Information:	0
Total:	3

##### CLIENT GENDER

Male:	1
Female:	2
Client Declined to Provide Information:	0
Total:	3

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	3
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 0 0

0 0 0

0 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 0

1 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0						
E3. Other Housing:	0	0	0	0						
<b>INCOME MAINTENANCE</b>										
F1. Social Security:	0	0	0	0						
F2. Supplemental Security Income (SSI):	0	0	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	0	0	0	0						
<b>INDIVIDUAL RIGHTS</b>										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0						
G3. Other Individual Rights:	0	0	0	0						
<b>MISCELLANEOUS</b>										
H1. Estate Planning/Wills/Trusts:	1	0	0	0						
H2. Advance Health Care Directives (AHCD):	1	0	1	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	0	0	0	0						
<b>TOTAL CASES OPENED IN QUARTER:</b>		3	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">1</td> <td style="text-align: center;">0</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	1	1	0
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
1	1	0								
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		26								

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 16**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: California Indian Legal Services</b>					
<b>County(ies) Inyo &amp; Mono</b>					
2/2/17	N/A	Advance Health Care Directive Packets	Seniors	5	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 289

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	23
65-74:	40
75-84:	18
85+:	12
Client Declined to Provide Information:	0
Total:	93

##### CLIENT GENDER

Male:	31
Female:	62
Client Declined to Provide Information:	0
Total:	93

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	61
Homebound:	1
Lives Alone:	50
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	33
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	13
Total:	93

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17

Greatest Economic Need (Non-Minority): 48

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 2

3 0 0

1 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 3

2 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

4 2 1

0 0 1

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 15

7 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	8	4	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	6	1	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	0	1	0
G3. Other Individual Rights:	2	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	9	6	1	0
H2. Advance Health Care Directives (AHCD):	9	2	5	0
H3. Financial Powers of Attorney:	8	1	5	0
H4. Other Miscellaneous:	7	7	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		48	23	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		287		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 17**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 387

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	79
65-74:	76
75-84:	69
85+:	66
Client Declined to Provide Information:	0
Total:	290

##### CLIENT GENDER

Male:	127
Female:	163
Client Declined to Provide Information:	0
Total:	290

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	61
Homebound:	19
Lives Alone:	162
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	99
Rural:	107
Greatest Economic Need (Minority):	51

##### CLIENT RACE

Two or More Races:	23
Caucasian:	219
African American:	9
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	4
Filipino:	8
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	2
Samoan:	3
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	7
Total:	290

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

Greatest Economic Need (Non-Minority): 72

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 89

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 12

9 0 0

2 0 0

5 7 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 81

D2. Medicare: 7

D3. Other Health/Community Based Care: 1

77 3 1

7 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 22

21 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	12	12	0	0
F2. Supplemental Security Income (SSI):	8	7	0	1
F3. Pensions/Retiree Benefits:	8	8	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	30	30	0	0
H2. Advance Health Care Directives (AHCD):	51	51	0	0
H3. Financial Powers of Attorney:	23	23	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		290	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		277	11	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		374		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 18

Provider Name: Grey Law of Ventura County

County(ies) Ventura

3/15/17	Wilson/Nat Asn of Hisp	Grey Law	Seniors	35	1
1/18/17	Goebel	Wellnes Fest	Seniors	100	6
1/17/17	VCAP Camarillo	Grey Law	Caregivers	45	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Grey Law of Ventura County

County(ies) Ventura

2/15/17	Camarillo HCD	LIFE	Seniors	16	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 191

Total Units of Service for Quarter (Unit=1 Hour): 1533

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	33
65-74:	69
75-84:	46
85+:	16
Client Declined to Provide Information:	0
Total:	164

##### CLIENT GENDER

Male:	48
Female:	114
Client Declined to Provide Information:	2
Total:	164

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	90
Homebound:	1
Lives Alone:	89
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	44
Rural:	0
Greatest Economic Need (Minority):	41

##### CLIENT RACE

Two or More Races:	0
Caucasian:	96
African American:	32
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	24
Client Declined to Provide Information:	6
Total:	164

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19

Greatest Economic Need (Non-Minority): 58

Greatest Economic Need (Minority Status Unknown): 12

#### CLIENT ETHNICITY

Hispanic/Latino: 60

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 5

7 3 0

1 1 0

5 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

1 4 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 12

C3. Other Family: 0

0 0 0

0 11 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

4 1 1

2 0 0

2 8 4

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 16

15 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 19

E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	7	1	3
E3. Other Housing:	4	5	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	4	2	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	1	2	0
G3. Other Individual Rights:	5	2	4	5
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	25	15	24	0
H2. Advance Health Care Directives (AHCD):	20	4	22	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	8	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		91	87	13
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		1533		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles</i>					
3/23/17	LA	Financial Elder Abuse	Seniors	4	0
2/24/17	LA	Elder Law	Seniors	25	0
1/24/17	LA	Financial Elder Abuse	Seniors	30	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter: 207

Total Cases Closed in Quarter: 183

Total Units of Service for Quarter (Unit=1 Hour): 1219

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	39
65-74:	88
75-84:	62
85+:	18
Client Declined to Provide Information:	0
Total:	207

##### CLIENT GENDER

Male:	61
Female:	146
Client Declined to Provide Information:	0
Total:	207

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	87
Homebound:	0
Lives Alone:	122
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	11
Rural:	10
Greatest Economic Need (Minority):	40

##### CLIENT RACE

Two or More Races:	14
Caucasian:	165
African American:	19
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	207

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 61

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 24

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 5

12 4 4

9 2 3

3 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 19

C2. Conservatorship: 1

C3. Other Family: 6

5 3 1

1 0 0

4 1 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

3 1 0

0 0 0

1 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 43

21 9 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	7	2	0
E3. Other Housing:	3	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	9	9	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	1	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	47	24	22	1
H2. Advance Health Care Directives (AHCD):	12	0	8	0
H3. Financial Powers of Attorney:	10	1	4	0
H4. Other Miscellaneous:	2	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		110	61	12
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1213		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 20**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Inland Counties Legal Services</b>					
<b>County(ies) San Bernardino</b>					
1/24/17	Inland Empire Health Plan	Estate Planning (Spanish)	Seniors	9	5.6

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 441

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	18
65-74:	32
75-84:	18
85+:	7
Client Declined to Provide Information:	0
Total:	75

##### CLIENT GENDER

Male:	25
Female:	50
Client Declined to Provide Information:	0
Total:	75

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	10
Rural:	27
Greatest Economic Need (Minority):	12

##### CLIENT RACE

Two or More Races:	1
Caucasian:	58
African American:	11
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	75

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 17

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 3

8 0 0

4 1 0

1 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 1

3 0 0

0 0 0

2 0 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

4 2 4

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 23

17 5 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	2	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	2	1	0
F2. Supplemental Security Income (SSI):	4	2	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	5	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	10	1	5	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		57	23	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		429		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 21**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter: 916

Total Cases Closed in Quarter: 861

Total Units of Service for Quarter (Unit=1 Hour): 1571

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	316
65-74:	388
75-84:	163
85+:	49
Client Declined to Provide Information:	0
Total:	916

##### CLIENT GENDER

Male:	366
Female:	550
Client Declined to Provide Information:	0
Total:	916

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	629
Institutionalized:	19
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	204
Rural:	0
Greatest Economic Need (Minority):	259

##### CLIENT RACE

Two or More Races:	22
Caucasian:	503
African American:	36
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	15
Japanese:	4
Korean:	15
Laotian:	0
Vietnamese:	77
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	222
Client Declined to Provide Information:	0
Total:	916

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22

Greatest Economic Need (Non-Minority): 120

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 159

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 119

A2. Contracts/Warranties: 21

A3. Other Consumer/Finance: 19

82 30 1

16 4 0

17 1 0

#### EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 34

2 0 0

27 5 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 72

C2. Conservatorship: 15

C3. Other Family: 22

56 11 1

11 1 3

20 1 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 51

D2. Medicare: 46

D3. Other Health/Community Based Care: 76

39 9 1

31 10 1

38 24 5

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 137

120 9 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	11	3	0
E3. Other Housing:	47	46	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	31	24	3	1
F2. Supplemental Security Income (SSI):	58	24	26	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	16	13	1	2
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	11	0	1
G3. Other Individual Rights:	37	33	1	1
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	40	36	1	0
H2. Advance Health Care Directives (AHCD):	14	11	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	28	12	5	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		681	148	32
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1554		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

3/4/17	Santa Ana	Health Wellness Event	Seniors	250	4
3/2/17	Santa Ana	Vietnamese Community of OC	Vietnamese Community	10	4
2/11/17	Anaheim	Wellness Fair	Seniors	75	4
2/7/17	Santa Ana	Vietnamese Community of OC	Vietnamese Community	25	4
1/12/17	Garden Grove	Alzheimer's of OC	Seniors	15	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter: 825

Total Cases Closed in Quarter: 825

Total Units of Service for Quarter (Unit=1 Hour): 966

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	180
65-74:	354
75-84:	214
85+:	77
Client Declined to Provide Information:	0
Total:	825

##### CLIENT GENDER

Male:	282
Female:	543
Client Declined to Provide Information:	0
Total:	825

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	568
Homebound:	1
Lives Alone:	508
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	121
Rural:	0
Greatest Economic Need (Minority):	87

##### CLIENT RACE

Two or More Races:	3
Caucasian:	612
African American:	55
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	5
Filipino:	17
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	123
Client Declined to Provide Information:	0
Total:	825

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23

Greatest Economic Need (Non-Minority): 278

Greatest Economic Need (Minority Status Unknown): 51

#### CLIENT ETHNICITY

Hispanic/Latino: 118

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 44

A2. Contracts/Warranties: 66

A3. Other Consumer/Finance: 14

42 2 0

63 3 0

13 1 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1 0 0

4 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 32

C2. Conservatorship: 6

C3. Other Family: 1

32 0 0

6 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 18

D2. Medicare: 2

D3. Other Health/Community Based Care: 40

18 0 0

2 0 0

39 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 113

110 3 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	50	49	1	0
E3. Other Housing:	67	66	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	21	21	0	0
F2. Supplemental Security Income (SSI):	14	14	0	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	20	20	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	38	0	0
G3. Other Individual Rights:	60	59	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	150	127	23	0
H2. Advance Health Care Directives (AHCD):	7	5	2	0
H3. Financial Powers of Attorney:	29	24	5	0
H4. Other Miscellaneous:	13	12	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		781	44	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		956		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Elder Law &amp; Advocacy</i>					
<b>County(ies)</b> <i>San Diego</i>					
3/2/17	Golden Age Apartment Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams	Seniors 60+	11	2.5
1/25/17	Norman Park Health Fair Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams	Seniors 60+	50	4.5
1/25/17	Morgan Tower Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse/Scams	Seniors 60+	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter: 88

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 164

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	24
65-74:	30
75-84:	23
85+:	11
Client Declined to Provide Information:	0
Total:	88

##### CLIENT GENDER

Male:	37
Female:	51
Client Declined to Provide Information:	0
Total:	88

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	1
Lives Alone:	32
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	35
Rural:	83
Greatest Economic Need (Minority):	44

##### CLIENT RACE

Two or More Races:	0
Caucasian:	13
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	73
Client Declined to Provide Information:	0
Total:	88

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 74

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 4

3 0 0

3 7 0

2 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 0

0 0 0

1 1 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 2

D3. Other Health/Community Based Care: 6

1 0 0

0 2 0

1 5 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 3

1 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	6	2	0
E3. Other Housing:	6	4	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	24	7	17	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	8	2	6	0
H4. Other Miscellaneous:	1	0	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		37	51	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		155		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 24**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Elder Law &amp; Advocacy</b>					
<b>County(ies) Imperial</b>					
2/15/17	Seniors Health & Wellness Fair	Spanish presentation provided information about wills, poa & ahdc documents	Seniors 60+	112	4
1/25/17	12th Annual Senior Appreciation Day	Spanish presentation provided information about wills, poa & ahdc documents	Seniors 60+	500	5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 9

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 221

Total Units of Service for Quarter (Unit=1 Hour): 3358

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	38
65-74:	58
75-84:	47
85+:	30
Client Declined to Provide Information:	0
Total:	173

##### CLIENT GENDER

Male:	72
Female:	100
Client Declined to Provide Information:	1
Total:	173

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	1
Lives Alone:	92
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	43
Rural:	0
Greatest Economic Need (Minority):	49

##### CLIENT RACE

Two or More Races:	2
Caucasian:	99
African American:	42
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	11
Total:	173

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25

Greatest Economic Need (Non-Minority): 64

Greatest Economic Need (Minority Status Unknown): 5

#### CLIENT ETHNICITY

Hispanic/Latino: 35

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 15

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 4

19 2 0

2 0 0

12 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 5

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 9

C3. Other Family: 0

1 0 0

1 7 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

7 3 1

1 0 0

5 6 2

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 58

21 2 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	20	0	1
E3. Other Housing:	4	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	7	9	4	1
F3. Pensions/Retiree Benefits:	0	5	0	0
F4. Other Income Maintenance:	5	3	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	7	7	3	8
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	10	14	4	0
H2. Advance Health Care Directives (AHCD):	11	6	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	13	19	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		167	41	13
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		3358		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 25**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter: 78

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 356

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	23
65-74:	43
75-84:	12
85+:	0
Client Declined to Provide Information:	0
Total:	78

##### CLIENT GENDER

Male:	33
Female:	45
Client Declined to Provide Information:	0
Total:	78

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	7
Lives Alone:	53
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	1
Rural:	73
Greatest Economic Need (Minority):	10

##### CLIENT RACE

Two or More Races:	4
Caucasian:	61
African American:	2
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	1
Total:	78

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 3

2 1 0

1 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 2

D3. Other Health/Community Based Care: 1

1 1 0

1 2 0

1 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 45

32 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	1
E3. Other Housing:	2	4	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	3	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	3	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		53	13	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		351		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2016-2017

Quarter: 3

PSA:

26

Provider Name: Legal Services of Northern California

County(ies) mendocino and Lake

3/27, 3/30/	Ukiah and Willits	Brochures to Mendocino County HHSA, & Willits Community Services	Low Income person and seniors	25	0.2
2/23/17	Ukiah	Homeless Services Action Group Meeting-Announcement re our Sevices	Services Providers	6	0.2
2/15/17	Ukiah	Brochures to ARC Family Resource Centers	latinos	30	0.4
2/10/17	Lakeport, Fort Bragg, Willits	Brochures to Nco in Lakeport, redwood Coast Senior Center, Willits Community Center	Seniors, Low-Income Person	61	0.2
2/7/17	Ukiah	Brochures to Housing Authority	Low-Income Person and Seniors	30	0.2
2/1/17	Ukiah	Brochures to Vet Clinic	Veterans	15	0.3
1/26/17	Fort Bragg	Brochures to Safe Passage	Family Resource Center Users	30	0.1
1/23/17	Ukiah, Clearlake	Brochures to The Arbor, Project Sanctuary, Inland Winter Shelter, Hospitality Center in Fort Bragg, PSA 26 in	DV Survivors, homeless, clients of behavioral health, seniors	200	0.4
1/23/17	Clearlake, Lakeport	Brochures to Senior Ctrs in Lakeport and Clearlake & to Clearlake Self-Help	Senior Center Users, Court Users	90	0.5
1/23/17	Mendocino County	Participate in continuum of Care Meeting	Homeless Services	21	1.7
1/2017	Mendocino and Lake Counties	E-mail Announcement re Our Services with Flyer to 75 Agencies	Agencies servicing the public	130	0.2
1/4, 1/18,	Ukiah	Brochures & Flyers to Ukiah Court	Court Users	97	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 785

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	40
65-74:	64
75-84:	22
85+:	2
Client Declined to Provide Information:	0
Total:	128

##### CLIENT GENDER

Male:	41
Female:	87
Client Declined to Provide Information:	0
Total:	128

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	5
Lives Alone:	50
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	3
Rural:	11
Greatest Economic Need (Minority):	11

##### CLIENT RACE

Two or More Races:	2
Caucasian:	120
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	128

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

Greatest Economic Need (Non-Minority): 56

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 8

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 9

2 0 0

1 0 0

3 1 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 10

C2. Conservatorship: 1

C3. Other Family: 0

7 1 4

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 55

23 26 10

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	12	5	4	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	13	3	7
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	12	9	4	0
H2. Advance Health Care Directives (AHCD):	2	2	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		67	43	21
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		785		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

27

Provider Name: *legal Aid of Sonoma County*

County(ies) *Sonoma*

3/11/2017	Sebastopol	Informational Table (Shari Pool)	Elders	55	6
2/24/2017	Cloverdale	Informational Presentation	Elders	10	8
1/29/2017	Santa Rosa	Information Table (North Bay community engagement Fair)	Elders/General Public	50	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *legal Aid of Sonoma County*

County(ies) *Sonoma*

2/1/2017	Legal Aid	Expungement Workshop	Low Income	1	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 133

Total Units of Service for Quarter (Unit=1 Hour): 956

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	35
65-74:	65
75-84:	36
85+:	11
Client Declined to Provide Information:	0
Total:	147

##### CLIENT GENDER

Male:	52
Female:	95
Client Declined to Provide Information:	0
Total:	147

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	94
Homebound:	6
Lives Alone:	65
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	21
Rural:	0
Greatest Economic Need (Minority):	32

##### CLIENT RACE

Two or More Races:	0
Caucasian:	96
African American:	31
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	3
Total:	147

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

Greatest Economic Need (Non-Minority): 24

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 23

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 10

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 4

5 4 0

0 0 0

3 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 2

0 1 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

1 0 0

0 1 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 3

D3. Other Health/Community Based Care: 4

3 1 0

2 1 0

2 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 51

26 15 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	8	3	0
E3. Other Housing:	5	2	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	1	1	0
F2. Supplemental Security Income (SSI):	1	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	2	1	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	14	5	12	0
H2. Advance Health Care Directives (AHCD):	17	3	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		75	55	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		902		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

28

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: BAY AREA LEGAL AID</b>					
<b>County(ies) NAPA</b>					
3/15/2017	Calistoga Community Room	Importance of Estate Planning	Low Income Seniors	18	4
2/16/2017	Veterans Home	Housing	Veterans	4	2
2/22/2017	Calistoga	Importance of Healthcare Directives	Spanish Speaking Seniors	10	4
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Solano County</b>					
3/29/17	Solano County	Solano County Resource Fair	Solano Advocates	35	3
3/29/17	Solano County	Solano Food Bank Presentation	Solano Advocates	44	3
3/15/17	Solano County	AAoA Provider Meeting	Senior Advocates	15	2
3/7/17	Fairfield	Fairfield Homeless Roundtable	Solano Advocates	20	3
3/03/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	2
2/03/17	Solano County	Senior Coalition Meeting	Senior Coalition	10	3
1/19/17	Vacaville	Senior Roundtable Meeting	Senior Advocates	15	2
1/12/17	Fairfield	Senior Poverty Work Group	Senior Advocates	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter: 403

Total Cases Closed in Quarter: 790

Total Units of Service for Quarter (Unit=1 Hour): 1668

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	68
65-74:	167
75-84:	115
85+:	39
Client Declined to Provide Information:	14
Total:	403

##### CLIENT GENDER

Male:	166
Female:	237
Client Declined to Provide Information:	
Total:	403

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	37
Homebound:	5
Lives Alone:	132
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	310
Limited English:	2
Rural:	403
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	392
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	403

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

Greatest Economic Need (Non-Minority): 117

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 68

3 1 0

0 1 0

66 2 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

2 0 0

3 1 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 1

5 1 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

3 2 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 15

9 6 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	4	13	0
E3. Other Housing:	3	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	1	3	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	5	3	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	5	5	3
G3. Other Individual Rights:	1	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	266	118	147	0
H2. Advance Health Care Directives (AHCD):	192	56	125	0
H3. Financial Powers of Attorney:	194	57	130	0
H4. Other Miscellaneous:	5	5	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		345	440	5
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1668		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Senior Legal Services					
<b>County(ies)</b> El Dorado County					
11/29/16	Cameron Park Community Center	Senior Legal Services	Seniors	14	3
2/25/17	Placerville Senior	Senior legal Services	Seniors	40	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter: 121

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 420

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	17
65-74:	51
75-84:	40
85+:	13
Client Declined to Provide Information:	0
Total:	121

##### CLIENT GENDER

Male:	42
Female:	79
Client Declined to Provide Information:	0
Total:	121

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	1
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	44
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	5

##### CLIENT RACE

Two or More Races:	0
Caucasian:	112
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	121

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 8

2 1 0

4 3 0

12 6 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

4 0 0

2 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 2 0

1 2 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 2

4 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	2	0
E3. Other Housing:	4	4	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	8	3	0
F2. Supplemental Security Income (SSI):	0	1	1	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	10	5	2
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	11	5	1	0
H2. Advance Health Care Directives (AHCD):	5	0	1	0
H3. Financial Powers of Attorney:	28	11	10	0
H4. Other Miscellaneous:	17	27	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		104	41	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		420		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

30

Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

3/8/17	Modesto	MDT meetings	Elder Abuse Adv	10	1.5
3/13/17	Modesto	COA meeting	COA members	20	2
2/13/17	Modesto	COA meeting	COA members	20	1
1/9/17	Modesto	COA meeting	COA members	20	2
3/2/17	Modesto	Educate re SLP and Senior Services in Stan County	STARS	50	2
2/10/17	Modesto	Meet w/APS & IHSS re new laws re Testraing Orders	APS	3	1
2/8/17	Modesto	MDT meeting	Elder Abuse Adv	15	1
1/11/17	Modesto	MDT meeting	Elder Abuse Adv	12	1
3/31/17	Modesto	Mandatory Reporter Training	CPS/APS SWs	200	4
3/28/17	Modesto	Calif. Commission on Aging	COA Members	40	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Dor v' Dor Senior Advocacy Network*

County(ies) *Stanislaus*

2/16/17	Modesto	Wrap up of OES training	Grant Recipients	6	2
1/27/17	Modesto	Probate Webinar	Attorneys	0	2
2/1/17	Sacramento	OES Training	Grant Recipients	140	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 30**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter: 64

Total Cases Closed in Quarter: 88

Total Units of Service for Quarter (Unit=1 Hour): 460

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	17
65-74:	26
75-84:	17
85+:	4
Client Declined to Provide Information:	0
Total:	64

##### CLIENT GENDER

Male:	28
Female:	36
Client Declined to Provide Information:	0
Total:	64

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	1
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	9
Rural:	2
Greatest Economic Need (Minority):	31

##### CLIENT RACE

Two or More Races:	0
Caucasian:	27
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	29
Client Declined to Provide Information:	0
Total:	64

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 31**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	1
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	2	1	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	17	7	12	2
H2. Advance Health Care Directives (AHCD):	4	0	3	0
H3. Financial Powers of Attorney:	6	1	6	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		75		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		46	33	9
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		460		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA:**

**31**

**Provider Name:** *Central California Legal Services*

**County(ies)** *Merced*

10/24/16	CCLS Merced	Simple Estate Planning Clinic	Merced Seniors	4	17
2/24/17	CCLS Merced	Estate Planning, Elder Abuse Informational Outreach	Merced Seniors	4	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 19

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

32

Total Unduplicated Client Count for Quarter: 527

Total Cases Closed in Quarter: 526

Total Units of Service for Quarter (Unit=1 Hour): 1732

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	130
65-74:	231
75-84:	129
85+:	37
Client Declined to Provide Information:	0
Total:	527

##### CLIENT GENDER

Male:	175
Female:	352
Client Declined to Provide Information:	0
Total:	527

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	8

##### CLIENT RACE

Two or More Races:	2
Caucasian:	458
African American:	25
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	1
Chinese:	2
Filipino:	8
Japanese:	10
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	527

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 100

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 21

A2. Contracts/Warranties: 23

A3. Other Consumer/Finance: 41

2 1 2

29 16 51

4 4 6

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1 0 0

0 4 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 10

C2. Conservatorship: 15

C3. Other Family: 16

7 10 5

8 3 1

5 1 7

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 12

D2. Medicare: 4

D3. Other Health/Community Based Care: 0

6 3 3

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 59

20 17 18

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	14	3	10
E3. Other Housing:	17	9	1	7
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	16	7	2	4
F2. Supplemental Security Income (SSI):	8	2	2	3
F3. Pensions/Retiree Benefits:	0	0	2	0
F4. Other Income Maintenance:	2	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	6	5	4
G3. Other Individual Rights:	9	6	2	6
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	142	59	52	18
H2. Advance Health Care Directives (AHCD):	36	8	20	4
H3. Financial Powers of Attorney:	15	2	7	0
H4. Other Miscellaneous:	26	11	5	10
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		206	160	160
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1678		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2016-2017

Quarter: 3

PSA:

32

Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

3/28/2017	Spanish Bay - Monterey	Pacific Grove Rotary presentation	Rotary meeting	21	5
3/28/2017	Joint Bd/Counsel of Advisors Legal Services for Seniors mtg	General education/update on Legal Services for Seniors	Board, past Board Legal Services for Seniors members	5	0
3/17/2017	Carmel Rotary - Carmel California	General Legal Services for Seniors education	Rotary members	35	3
2/28/2017	Monterey Peninsula College	Gerontology legal services education	Gerontology students	14	3
2/2/2017	Aspire Health Care Presentation- Salinas	Education on Legal Services for Seniors Advance Health Care Directives, Wills and other Estate Planning Representation	Community & potential clients	125	5
2/1/2017	General Legal Services for Seniors Education	Education on Legal Services for Seniors Advance Health Care Directives, Wills and other Estate Planning Representation	Community & potential clients	70	5
1/4/2017	Carmel Rotary - Carmel	Rotary Presentation	Rotary / community members	20	5
1/18/2017	Lockwood Community Center	rural Community Outreach	Seniors	20	10
1/30/2017	CSUMB Learning Center - CSUMB	General Legal Services for Seniors Education	Students - potential legal advocate interns	200	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services for Seniors*

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA:**

**32**

County(ies)		Monterey			
2/16/2017	aspire Health Care Ryan Ranch - Monterey	Potential Medical-Legal Partnership education	Doctor & Admin Aspire Health Care Representatives	5	10
1/30/2017	CSUMB - Human Comm. Dept.	Legal intern clinic Education	CSUMB legal studies clinic	12	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 13

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 941

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	36
65-74:	55
75-84:	20
85+:	8
Client Declined to Provide Information:	1
Total:	120

##### CLIENT GENDER

Male:	0
Female:	48
Client Declined to Provide Information:	72
Total:	120

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	0
Lives Alone:	76
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	19
Rural:	26
Greatest Economic Need (Minority):	37

##### CLIENT RACE

Two or More Races:	0
Caucasian:	106
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	120

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA: 33

Greatest Economic Need (Non-Minority): 24

Greatest Economic Need (Minority Status Unknown): 39

#### CLIENT ETHNICITY

Hispanic/Latino: 40

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 4

13 2 1

4 0 0

3 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 5

0 0 0

0 0 0

5 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 33

28 3 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

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PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	8	4	0
E3. Other Housing:	8	5	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	3	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	6	1	2
G3. Other Individual Rights:	10	7	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	5	2	3	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		89	20	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		941		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 3

PSA:

33

Provider Name: *Greater Bakersfield*

County(ies) *Kern*

3/21/17	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	4	7.5
3/9/17	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to seniors at the Family Resource Center in Mojave CA.	Kern County's Senior Population	14	4
2/23/17	Bakerfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Kern County Veterans Collaborative at the Nation Guard Armory	Other Service Providers of Kern County's Senior Population	75	2
2/2/17	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Arvin/Lamont/Weedpatch Collaborative Meeting	Other Service Providers of Kern County's Senior Population	75	2.5
1/7/17	lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resources Center	Kern County's Senior Population	5	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2016-2017**

**Quarter: 3**

**PSA: 33**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**